



REMOTE SUPPORT PLANS

Remote Plans	Basic	Standard	Premium
Cost Per Month	\$19.95	\$29.95	\$39.95
Hours Included	3	5	7
Onsite Rate	\$150	\$150	\$150
Remote Rate for Extra Hours in Excess of Included Plan Hours	\$120	\$96	\$96
Prepaid Annual	n/a	n/a	n/a
Remote Backup Only	\$8	\$8	1 included (\$8 for additional services)
Anti-Virus Only	\$5	\$5	1 included (\$5 for additional services)
Remote Backup + Anti-Virus	\$11	\$11	\$11 (for additional services)