



PLANS AND PRICING

Concierge Plans	Hourly (No Plan)	Basic	Standard	Premium
Cost Per Month	X	\$29.95	\$49.95	\$69.95
Annual Prepay Option (5% Savings)	X	\$340	\$570	\$795
Hours of Service Included Annually	X	3	5	7
Value				
Value of Support Hours	X	\$450	\$750	\$1050
Value of Webroot Services Included	X	X	\$60	\$120
Value of Carbonite Backup Included	X	X	\$84	\$168
Total Value	X	\$450	\$894	\$1338
Net Effective Discount	X	20%	33%	37%
Copay per On-Site Visit	X	\$20	\$20	\$20
Discount on Hours in Excess of Plan	X	X	20%	20%
Included Features				
Discount on Additional Plan Hours	X	X	✓	✓
Remote Support - 30 Minute Minimum Waived	X	X	✓	✓
Discounts on Equipment and New Systems	X	X	✓	✓
Number of Licenses Included	X	X	1	2
Webroot Premium Anti-Virus and Malware Protection Managed and Maintained by THB	X	X	✓	✓
Carbonite Remote Backup	X	X	✓	✓